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EAST TEXAS COUNCIL OF  
GOVERNMENTS



# PRESS RELEASE

## ETCOG to Host 9-1-1 Conference & Recognition Event for Telecommunicators

**Kilgore, TX, April 10, 2012:** ETCOG's 9-1-1 Emergency Services division will host two events next week in efforts to offer training and recognition for area 9-1-1 dispatchers.

On April 18<sup>th</sup> and 19<sup>th</sup>, the 2<sup>nd</sup> annual *Telecommunicators Conference* will be held at the East Texas Police Academy in Kilgore providing education classes at no cost to the dispatch agencies. This two day conference will include courses on: TDD, Planning the Future & Raising the Bar, When First Responders Become Patients, Phase II Wireless, How to Develop Your 911 Public Education Program, Understanding Your Network, SAFVIC for Telecommunicators, and Liability of a Communications Center. The conference will end with a Public Safety Answering Point (PSAP) Supervisors roundtable discussion.

On April 21<sup>st</sup> dispatchers from the regional program's 9-1-1 centers and their guests are invited to be recognized at our annual Telecommunicators Day. This year's event, "*Sail-A-Brate*", will include a riverboat tour, lunch, networking and door prizes from 9:00 am to 2:00 pm at the Jefferson Visitor's Center in Jefferson, Texas.

ETCOG's 9-1-1 Emergency services division provides training, equipment and database management for 18 Public Safety Answering Point (PSAP) offices in East Texas. For more information contact the Director of 9-1-1 Emergency Services, Carolyn Flores, at 903.984.8641 x234.

### **About 9-1-1 Emergency Services**

The East Texas Council of Governments 9-1-1 Regional Program was formed by legislature and seeks to establish and maintain equipment, network, and database to preserve and enhance public safety and health through reliable access to emergency telecommunications services. The department is comprised of three divisions; database, GIS and administration. The regional 9-1-1 program includes: Anderson, Camp, Cherokee, Gregg, Marion, Panola, Rains, Upshur, Van Zandt and Wood counties.

### **About ETCOG**

The East Texas Council of Governments (ETCOG) is a voluntary association of counties, cities, school districts and special districts within the fourteen-county East Texas region. ETCOG assists local governments in planning for common needs, cooperating for mutual benefit and coordinating for sound regional development. Established in 1970, ETCOG, either directly, or through its contractors, provides programs and services for East Texas seniors, employers, and job seekers. ETCOG and its contractors also build the 9-1-1 emergency call delivery system, provide peace officer training and homeland security planning services; and deliver rural transportation services, business finance programs, and environmental grant funding for the region.