

# PRESS RELEASE

## Convergys Corporation Honored at Texas Workforce Conference

**Longview, TX, December 9, 2011:** Convergys Corporation (Convergys) received the Employer Award of Excellence for the Workforce Solutions East Texas (East Texas) area at the Texas Workforce Commission's (TWC) 15th Annual Texas Workforce Conference held November 30 – December 2 in Houston. The Employer Award of Excellence honors employers that are actively involved with their local workforce board and have made a positive impact on employers, workers and the community.



Top Row: (left) Charles Thomas, Wendell Holcombe, Robert Wilson, Dennis Kutach. Bottom Row: (left) Wray Wade, Dr. Greg Powell, Brad Wallace, Ryan Curry, Cindy Leleko, Pete Lamothe

With more than 3,000 employees throughout Texas, Convergys is an industry leader in outsourced customer contact services and a leader in relationship management worldwide. Its customer contact center in Longview has partnered with Workforce Solutions East Texas to find qualified and dedicated staff. Since January 2010, Convergys has hired more than 450 employees, including 102 formerly unemployed workers through Texas Back to Work. In addition, Convergys has participated in numerous job fairs and other hiring events to provide jobs for the people of Gregg County and surrounding communities.

"The hard-working men and women of Texas receive additional tools for success through the efforts of local workforce boards," said TWC Commissioner Representing Labor Ronny Congleton. "I congratulate Convergys Corporation and Workforce Solutions East Texas for their partnership and service to the workers and communities of Texas."

Workforce Solutions East Texas is one of 28 local workforce boards located throughout the state. East Texas services Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Wood, Upshur and Van Zandt counties. The primary goal of TWC and the workforce boards is to respond to needs of Texas employers and workers through locally designed market-driven workforce development initiatives and services. All employers, workers and job seekers are eligible to take advantage of these services.

### About Workforce Solutions East Texas

It is the mission of the Workforce Solutions East Texas Board to improve the quality of life in this area through economic development by providing a first-class workforce for present and future businesses. The Board works in partnership with chief elected officials of the region and is the primary source of local workforce policy. The Workforce Solutions East Texas Board is one of 28 local Workforce Solutions Boards located throughout the state. The board serves Henderson, Van Zandt, Rains, Wood, Upshur, Camp, Marion, Harrison, Panola, Gregg, Rusk, Cherokee, Anderson and Smith counties. The East Texas Council of Governments (ETCOG) serves as the administrating agency of the Workforce Solutions East Texas Board.