

Thank you for taking time to participate in our research

Review of Public Transportation Needs in Henderson County

The Texas Transportation Institute (TTI) and the graduate program for urban planning at Texas A&M University are conducting research about travel patterns and public transportation needs in Henderson County on behalf of the Texas Department of Transportation (TxDOT). TTI will use the information from survey responses to improve local and regional public transportation.

TTI is responsible for ensuring all responses are confidential. If you have questions regarding this research contact Jonathan Brooks at TTI, (409)740-4762 or J-Brooks@ttimail.tamu.edu. For research-related problems or questions regarding your rights as a research participant, contact the Texas A&M University Institutional Review Board, (979)458-4067.

**Your participation is voluntary. The survey should take about 15 minutes of your time.
Respondents must be 18 or older.**

To participate in our research follow these instructions:

1. Fill in your responses to questions in the survey
2. When you are finished, fold the survey and seal it in the reply envelope
3. Return the survey postage paid to TTI

Return the survey by July 23, 2010

**We appreciate your willingness to spend your time to share your experiences riding transit.
Thank you and have a great day!**

Survey is available in other formats:

Online: if you prefer to take the survey on the internet you may do so by visiting:

www.tiny.cc/County

Telephone Interview: If you have a visual impairment or for any reason prefer to take the survey by telephone interview please call Jonathan Brooks at TTI, (409)740-4762, to schedule a time for TTI to call you for the interview.

INSTRUCCIONES EN ESPAÑOL EN DORSO

[INSTRUCTIONS IN SPANISH ON REVERSE SIDE]



TEXAS A&M
UNIVERSITY

Q1 How much do you know about these transportation services in East Texas?

	Very Familiar	Somewhat Familiar	Not Familiar
Tyler Transit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kaufman Area Rural Transit (KART)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
East Texas Rural Transit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi Cab Company of Tyler (or East Texas Yellow Cab)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
City Cab of Athens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cedar Creek Cab	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical Transportation (Judy's Carriers)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ETCOG Rural Transit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intercity Rail (Amtrak Texas Eagle)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intercity Bus (Greyhound, Kerrville)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dallas Area Rapid Transit (DART)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify): _____			

Q2 In your opinion, how important is it to have public transportation in Henderson County?

- Very Important Somewhat Important Not Sure Not Very Important Not Important at All

Q3 Why do you think it is important to have public transportation in Henderson County? Check up to three answers.

- Option for those who choose not to drive
 Transportation for seniors and persons with disabilities who are unable to drive
 Transportation for people who cannot afford to own and operate a vehicle
 Because walking is difficult in my community due to bridges and lack of safe walkways
 Reduce energy consumption and protect air quality
 Option for those who want to save on the cost of transportation
 I do not think public transportation is needed in Henderson County
 Other (specify): _____

Q4 Do you agree or disagree with the following statement?

I support using city or county government funds for public transportation services in Henderson County.
 Strongly Agree Agree Disagree Strongly Disagree

In the next set of questions, we would like to ask about three places you traveled in the past month. These may be the places you traveled often or the places you traveled that are important to you.

Q5 During the past month, which place did you go most often or was the place most important for you to travel?

City: _____ Zip Code, if known: _____

Address or nearest cross streets, if available: _____

Q5a What was the purpose of this trip? Check the one best answer.

- Work Go out to eat (meals) Family/personal business/religious
 Shopping/errands School Medical/dental services
 Give a ride to someone Social/recreational Other (specify): _____

Q5b How did you travel to this place? Check the way you traveled most often.

- I drove my own vehicle I rode with family or friends
 I rode in a carpool or vanpool I used public transportation
 I walked or rode a bicycle Other (specify): _____

Q5c What days of the week did you travel to this place? Check all that apply.

- Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Q6 During the past month, what is another place you traveled often or a place that was important for you to travel?

City: _____ Zip Code, if known: _____

Address or nearest cross streets, if available: _____

Q6a What was the purpose of this trip? Check the one best answer.

- Work Go out to eat (meals) Family/personal business/religious
 Shopping/errands School Medical/dental services
 Give a ride to someone Social/recreational Other (specify): _____

Q6b How did you travel to this place? Check the way you traveled most often.

- I drove my own vehicle I rode with family or friends
 I rode in a carpool or vanpool I used public transportation
 I walked or rode a bicycle Other (specify): _____

Q6c What days of the week did you travel to this place? Check all that apply.

- Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Q7 During the past month, what is another place you traveled often or that was important for you to travel?

City: _____ Zip Code, if known: _____

Address or nearest cross streets, if available: _____

Q7a What was the purpose of this trip? Check the one best answer.

- | | | |
|---|--|---|
| <input type="checkbox"/> Work | <input type="checkbox"/> Go out to eat (meals) | <input type="checkbox"/> Family/personal business/religious |
| <input type="checkbox"/> Shopping/errands | <input type="checkbox"/> School | <input type="checkbox"/> Medical/dental services |
| <input type="checkbox"/> Give a ride to someone | <input type="checkbox"/> Social/recreational | <input type="checkbox"/> Other (specify): _____ |

Q7b How did you travel to this place? Check the way you traveled most often.

- | | |
|---|--|
| <input type="checkbox"/> I drove my own vehicle | <input type="checkbox"/> I rode with family or friends |
| <input type="checkbox"/> I rode in a carpool or vanpool | <input type="checkbox"/> I used public transportation |
| <input type="checkbox"/> I walked or rode a bicycle | <input type="checkbox"/> Other (specify): _____ |

Q7c What days of the week did you travel to this place? Check all that apply.

- Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Q8 How far do you usually need to travel from your home? Check the one best answer.

- Within 1 mile 1 to 5 miles 5 to 10 miles 10 to 20 miles More than 20 miles

Q8a What is the most money you are willing to pay for a one-way fare to the places you travel most?

- \$1.00 \$2.00 \$3.00 \$4.00 \$5.00 \$7.50 \$10.00
 Other: \$ _____

Q9 Are there places you need to travel to but cannot because you do not have transportation?

- Yes No [Please go to Q10]

Q9a How long have you been without transportation?

- Less than 6 months
 6 to 12 months
 1 to 2 years
 More than 2 years

Q9b Why do you not have transportation? Check all that apply.

- I do not drive
 I do not have a working vehicle to use for the trip
 I cannot afford the cost of travel
 Someone else uses our only vehicle to travel to work
 I have a disability that limits my ability to travel
 Other (please specify): _____

Q9c How do you travel to the places you need to go? Check all that apply.

- | | | |
|--|---|---|
| <input type="checkbox"/> Ask family or friends | <input type="checkbox"/> Use East Texas Rural Transit | <input type="checkbox"/> Take a taxi-cab |
| <input type="checkbox"/> Walk or bike | <input type="checkbox"/> Ask church or service organization | <input type="checkbox"/> I do not travel, I stay home |
| <input type="checkbox"/> Other (please specify): _____ | | |

Q10 In the future, what types of trips do you think you or someone in your household would make using public transportation? Check all that apply.

- | | | |
|--|--|---|
| <input type="checkbox"/> Work | <input type="checkbox"/> Go out to eat (meals) | <input type="checkbox"/> Family/personal business/religious |
| <input type="checkbox"/> Shopping/errands | <input type="checkbox"/> School | <input type="checkbox"/> Medical/dental services |
| <input type="checkbox"/> Transport someone | <input type="checkbox"/> Social/recreational | <input type="checkbox"/> Other (specify): _____ |
| <input type="checkbox"/> I do not think any member of my household will use transit for any purpose (Please go to Q17) | | |

Q11 Do you or a family member need public transportation to the Veterans Administration Hospital in Dallas?

- Yes No

Thinking about the kind of transit service you or a member of your household might use in the future...

Q12 How would you want to use transit? Check the one best answer.

- I would plan a trip at least 24 hours in advance.
- I would need transportation the same day I decide to make a trip.
- I would need transportation for regular trips on the same days and times each week or month.

Q13 What type of transit schedule would you prefer? Check the one best answer.

- I prefer a published schedule that is the same each day.
- I prefer to call to reserve a trip in advance each time I ride transit.

Q14 What type of transit service would you prefer? Check the one best answer.

- I want to reserve each trip in advance and have the bus to come to the curb in front of my home.
- I want to know the schedule on a route that is the same each day and I will walk to/from the bus stop.

Q15 How far would you be willing to walk to a bus stop? Check the one best answer.

- Less than a ¼ mile
- ¼ to ½ mile
- ½ to ¾ mile
- up to 1 mile
- I am not willing to walk to a bus stop
- I am unable to walk to a bus stop due to health or a disability

Q16 Are you interested in riding a bicycle to a bus stop and then using transit for part of a trip?

- Yes
- No

Please answer the following questions to help TTI understand about your transportation needs. These questions are optional and all information will remain confidential.

Q17 What is your age?

- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75 and over
- Prefer not to answer

Q18 Because of a physical or health condition, do you generally travel with an attendant to help you?

- Yes
- No

Q19 Do you need a vehicle with a lift or ramp?

- Yes
- No

Q20 Including yourself, how many people live in your household?

- 1
- 2
- 3
- 4 or more

Q21 How many working vehicles (autos, trucks, and motorcycles) are available in your household?

- 0
- 1
- 2
- 3 or more

Q22 What is your employment status?

- Employed full-time
- Homemaker
- Self-employed
- Employed part-time
- Student
- Other (specify): _____
- Not Employed
- Retired

Q23 How much was your total household income, before taxes, in the past 12 months?

- Less than \$20,000
- \$20,001 to \$40,000
- \$40,001 to \$60,000
- More than \$60,000
- Prefer not to answer

Q24 How would you like to get information about public transportation services? Check up to three ways you prefer.

- Regular U.S. mail to my home
- Telephone hotline that I could call
- Facsimile (fax)
- Website
- Email
- Social networking sites (such as Facebook, Twitter, etc)
- Posters in public places (suggested places): _____
- Newspaper (what newspaper?): _____
- Television (what station?): _____
- Radio (what station?): _____
- Other (specify): _____

Q25 Please share with us any other thoughts you have about public transportation in Henderson County.